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TELECOPY**PLEASE DELIVER IMMEDIATELY**

DATE: September 22, 2005

TO: UNITED STATES PATENT AND TRADEMARK OFFICE
MAIL STOP Amendment
ART UNIT 3623

Andrew T. Spence
Reg. No. 45,699

In re: Beshore
•Appl. No. 09/848,519
Filed May 4, 2001
Title: METHOD AND COMPUTER PROGRAM PRODUCT FOR ASSESSING
A PROCESS OF AN ORGANIZATION

Confirmation No. 7542

Please process the attached the AMENDMENT (13 pages), and fax confirmation to Andrew T. Spence at 704-444-1111. Thank you.

NO. OF PAGES: 14
(Including cover page)

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 09/848,519 Confirmation No.: 7542
Applicant(s): David G. Beshore
Filed: May 4, 2001
Art Unit: 3623
Examiner: Stimpak, Johnna
Title: METHOD AND COMPUTER PROGRAM PRODUCT FOR ASSESSING
A PROCESS OF AN ORGANIZATION

Docket No.: 038190/233565
Customer No.: 00826

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT
37 C.F.R. § 1.121

Sir:

In response to the Official Action dated June 27, 2005, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims beginning on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.